

A phone system that does more for less

Internet-based telephony, or VoIP (Voice over Internet Protocol), is the future of business phone systems. Not only do you save money with low monthly rental and call rates, you also receive lots of new features, functionality and flexibility.

How do VoIP services help your business?

Save money

With low monthly plan rates, low VoIP call rates, and free calls between all extensions and between other Alltel VoIP customers.

Keep connected everywhere

The smarts are built to your telephone handset. You can plug it in to ANY suitable Internet connection to make and receive calls.

Keep your existing number(s)

No interruptions to your business. Our VoIP systems are compatible with your existing landline, VoIP and 1300/1800 numbers.

A system you won't outgrow

Pay for the number of phone lines and extensions you need today, and add (or remove) lines in future as your needs change.

Update your system in real time

Want to add a new extension? Need to reroute calls during an emergency? You can make real-time changes to your system through Alltel's web portal.

A business-grade, reliable service

Relax, and let us worry about 24/7 monitoring and maintenance, system upgrades and backup/recovery processes.

Which VoIP service is right for you?

Business VoIP	Ideal for businesses that need only one or two phones. Standard features include Voicemail, Voice2Email, call forwarding, missed call email notifications and multiple direct in-dial (DID) numbers that ring the same phone (for example, you can have one number for each state in which you do business).
Hosted Business Phone System (Hosted PBX)	A fully-featured system for businesses that need their phones to do more. Standard features as per Business VoIP plus call recording, call queuing, customisable music and messages on hold, call forwarding (IVR) menus, time of day routing and more! Phone extensions can be in multiple locations across Australia and can include mobile phones.
SIP Trunking	If you've already got your own in-house IP PBX system, then SIP Trunking is for you. Take advantage of Alltel's real-time management and reporting web portal and low rates, plus we'll pass through the number that was dialed allowing you to customise your phone system routing.

And that's not all!

You can make your Alltel inbound number even more powerful with add-on services including

1300, 1800, 13 numbers

These numbers can automatically forward all afterhours calls, plus any calls you are unable to answer, to your answering service.

Phone answering service

Have your calls answered 24/7 by our professionally trained, Australian-based operators (starting from just \$1 a day).

Pay for only the lines you need

Most businesses use only 30-40% of their phone lines at any one time. That means that in an office with 10 staff where everyone has their own phone, the business is often paying line rental for 10 separate phone services.

With Alltel's Hosted Business Phone System and SIP Trunking services, you can still have 10 extensions, but pay rental for ONLY the 4 lines that are used simultaneously (and share those 4 lines between all 10 extensions). The savings on line rental can add up to thousands of dollars over a year!

Monthly plans and pricing

Our VoIP services are affordable for businesses of all types and sizes:

- **Business VoIP** plans start from just \$9 a month (for 1 extension)
- **Hosted Business Phone System** plans start from \$19.90 a month.
- **SIP Trunking** plans start from \$32 a month (for 4 lines and 5 DID numbers).

How to get started

You can sign up in the following ways:

- online at apply.alltel.com.au
- by calling 1300 ALLTEL (1300 255 835)
- using our web chat at www.alltel.com.au

And if you're referred to us by an existing Alltel customer, you can both receive cash rewards!

