





HOW TO PLACE A CALL

Turning Handset On/Off

- · Pick up the handset
- Enter the number, then press Send key

OR Using the Speakerphone

- With the Headset on-hook, press 🚺
- Enter the number, then touch the Send key

OR Using the Headset

- With the headset connected, press 🕡 to activate the headset mode
- Enter the number, then press the **Send** key

HOW TO ANSWER A CALL

Using the Handset

Pick up the Handset

OR Using the Speakerphone

Press the ; or the **Answer** key

OR Using the Headset

Press 💿







HOW TO END A CALL

Using the Handset

Hang up the Handset, or press More then the End Call key

OR Using the Speakerphone

Press the ; or the Answer soft key

OR Using the Headset

Press 💿

HOW TO PLACE A CALL ON HOLD

To place a call on hold

• Press or touch the **Hold** key during an active call

To resume a call

Press or touch the Resume soft key

If there is more than one call on hold

• Use the touch screen to switch between calls on hold, then press or touch **Resume** soft key to retrieve the desired call







HOW TO CREATE A CONFERENCE CALL

To Create a Conference Call

- Touch the Conference soft key during an active call
- · Enter the extension or external number of the second party
- Touch the Conference soft key again when the second party answers. All parties are now joined in the conference
- Touch the End Call soft key to drop the conference call

HOW TO FORWARD A CALL

To enable Call Forwarding

 Touch the menu icon when the phone is idle and then Features > Call Control > Call Forward

Select the desired forward type: Always Forward or Busy Forward or No Answer Forward

- Touch the 'on' button and enter the number to forward to
- · Enter the ring time (in seconds) to wait before forwarding
- Touch the Save soft key to accept



Conference key



Menu key



Call Control key

Add key



CONTACT DIRECTORY

To access the directory and add a contact

- Press the **button** to go the directory menu
- To add a contact touch the Add button and enter the contact's details.
- Touch the Save Icon to save the details

HOW TO TRANSFER A CALL

You can transfer a call in the following ways:

BLIND Transfer - The call is transferred directly without the need to announce the caller

- Press or the Transfer soft key during an active call. The call is placed on hold.
- Enter the number you want to transfer to
- Press or the **Transfer** soft key

ASSISTED Transfer - Allows you to announce the caller prior to rereleasing the call

- Press or the **Transfer** soft key during an active call. The call is placed on hold
- Enter the number you want to transfer to
- When the second party answers announce the call then press or the Transfer soft key



Yealink

12.51 Tue, Aug 3

Peter Q 8613

Matt 8605

Peter Q, 8613

Peter Q, 8613

Peter Q, 8613

Peter D, 8613

Peter D, 8613

Transfer

Hold Conference More

Transfer

Key



CALL HISTORY

While the phone idle

- · Press the Call Log soft key to view missed, received and placed calls
- Press or to scroll through the list
- · Select an entry from the list
- Touch an entry from the list to place a call
- Touch the i button to view information about the entry
- Select Add to Personal to add to your Local Directory







FEATURE ACCESS CODES

These access codes allow you redirect calls on your phone as required. To use these features simply dial required feature and press send. If you are not at your phone you can alter these setting via the smartconnect.alltel.com.au or Communicator on your mobile.

FEATURE	TURN ON	TURN OFF
New Call	*72 Destination Number #	*73
Call Forward Always To Voicemail	*21	#21
Call Forward No Answer	*92 Destination Number #	*93
Call Forward No Answer Rings	* 610 then rings required #	
Call Forward No Answer To Voicemail	*41	#41
Call Forward Busy	*90 Destination Number #	*91
Call Forward Busy to Voicemail	*40	#40

