

1300 Numbers Promotion

Key Information

This promotion offers three (3) months of free service to eligible customers who wish to port one or more existing and active 1300 number/s over to Alltel. During the entire 3-month promotional period, an eligible customer will receive:

- Unlimited call usage
- Free monthly plan fees (waived for 3 months)
- Free upfront setup and porting fees

Eligibility Requirements

To qualify for this promotion, you must meet the following eligibility criteria:

- You are a new customer with an existing and active 1300 number/s currently hosted with a different service provider.
- You are an existing Alltel customer wishing to port over an active 1300 number/s currently hosted with a different service provider.
- Your 1300 number/s service (with a different service provider) is currently active and has at least 30 days of call usage history.
- You must provide a copy of your current telco bill reflecting the active 1300 number/s you wish to port over to Alltel.

Alltel reserves the right to refuse this offer if eligibility requirements are not met or at its sole discretion.

Exclusions

The following exclusions apply:

- The promotion does not apply to an existing Alltel customer with an active 1300 number/s already with Alltel.
- The offer does not apply to any new or non-active 1300 number/s.
- The offer does not apply to the activation of smartnumber/s.
- The offer does not apply to a number/s with no active call usage.
- The offer does not apply to a number/s that has less than 30 days of call usage history. Call usage must be reflected on your telco bill with your current service provider.

Promotional Period

This promotion is available from 04/03/24 to 31/05/24. Alltel reserves the right to cease the offer of this promotion at any time. During the promotional period, customers are eligible to receive 3 full months of free service from the time of signup.

Promotional Plans

Eligible customers may select from the three promotional plans. During the 3-month promotional period, all charges will be waived. After the promotional period ends, all standard monthly and corresponding call usage charges will apply.

Minimum Term

A minimum term of 12 months applies to this promotion. Special terms, conditions, and early termination charges apply if a number/s is cancelled, ceased, or ported away during the 12-month minimum term.

Early Termination Fees

Early termination fees (ETF) apply to any 1300 number/s cancelled, ceased, or ported away within the 12-month minimum period.

Applicable fees include (but not limited to) the following:

- All monthly plan fees equal to the balance of the remaining months left on your minimum term.
- All call usage charges accrued during the 3-month free promotional period will be charged at termination.
- All pending usage charges that are yet to be billed.
- All early termination will incur a \$75+GST cancellation charge.
- An additional \$60+GST cancellation charge applies to early termination of 1300 PRO plans.

Cancellations

We strictly require 30 days advance written notice to cancel a service on this promotion. Without written instructions from an authorised contact on the account, cancellation or port-out requests will be rejected.