

Alltel SmartConnect® UC

FIREWALL SETTINGS



WHAT IS SMARTCONNECT® UC?

SmartConnect® UC is a unified communications service that integrates voice, instant messaging, video calls, file sharing, and other business tools under a single, easy-to-use interface. This UC solution provides businesses complete flexibility through an application that delivers expanded collaboration features on desktops, laptops, mobile phones, or any other smart device.

FIREWALL SETTINGS FOR SMARTCONNECT® UC

Please use the information below to ensure that your personal (device) and gateway (network) firewalls are configured correctly. Failing to follow these guidelines correctly may cause certain features and functions in the application to be unavailable.

| Application | Application protocol | Transport protocol | Communicator ports | Access4 server end ports |
|--------------------|----------------------|--------------------|--------------------|--------------------------|
| Call signaling | SIP | TCP+UDP | Any | 5060 - 5062 |
| Call control | XSI | TCP | Any | 443 |
| Configuration | HTTPS | TCP | Any | 443 |
| Audio | RTP | UDP | 8500-8598 | Any |
| Video | RTP | UDP | 8600-8698 | Any |
| Message & Presence | XMPP | TCP | Any | 5222 |
| Desktop sharing | HTTPS | TCP | Any | 443, 8443 |
| File transfer | Broadsoft | TCP | Any | 1081 - 1082 |